

Website and Technology Accessibility Statement

North Franklin Federal Credit Union (NFFCU) is committed to providing a website that promotes accessibility, diversity and inclusion and it is our goal to permit all of our members to successfully gather information and conduct business through our website, online banking, and other technology. We strive to make our website and other digital technology accessible and continuously work on accessibility improvements*.

Whether you are using assistive technology like a screen reader, a magnifier, voice recognition software, or switch technology, it is our goal to make your use of NFFCU's website and other digital tools a successful and enjoyable experience. If you should experience any problems accessing our website (including linked third party websites) or using any of our other digital tools please contact us directly by phone at 518-483-8668 or in writing at North Franklin Federal Credit Union, 494 East Main Street, Malone, NY 12953. We will work with you to provide the information or item(s) you seek through a communication method that is accessible for you, such as communication through telephone support.

*We are proud of the efforts that we have completed and the changes that are currently in-process, we at NFFCU view accessibility as an ongoing effort and are actively taking steps and devoting resources to further enhance the accessibility of our website. The Web Content Accessibility Guidelines (WCAG) 2.0 Level AA is considered by many to set an appropriate standard for website accessibility. Although we are not limited by or bound to any specific, single standard, we test our website and make improvements as measured against the WCAG 2.0 Level AA standards.