

November 13, 2020

Dear Members,

Due to the recent uptick in COVID-19 cases, we have made the difficult decision to move to half-staff until January of 2021. We are making this decision with the intention to remain open to service our dedicated Members. While the lobby is **not closing** at this time, we are encouraging Members to utilize our Online Banking features and our Mobile App. With these online alternatives, Members can check balances, transfer funds, deposit checks, locate available ATMs, view featured rates, have access to e-statements and more. Our hours will be changing to 9:00 a.m. to 5:00 p.m. Monday through Friday with our Saturday Drive-Thru hours remaining the same from 8:30 a.m. to 12:00 p.m.

As we move to half-staff, we anticipate that wait times may be longer than usual for the Drive-Thru, lobby, and lending approvals. We will do our best to keep wait times as short as possible and thank our Members in advance for their patience. We encourage Members to schedule appointments for loans, account openings, and account maintenance. In these trying times, our number one priority will continue to be the well-being of our Members and community. We are taking these precautions with everyone's health and safety in mind and to protect our Member-owners, staff, and community as a whole.

Please do not hesitate to contact me with any questions,

Darin Childs

Chief Executive Officer